



# GLE Solar Energy Evacuated Tube Solar Collector 5 Year Parts Warranty

## 1. WARRANTY ON THE COLLECTOR

GLE Solar Energy (hereafter GLE) offers a Five (5) year warranty against manufacturer defects in workmanship and material on any new GLE solar collector which is:

- purchased by the end user either directly from GLE or through an authorized Dealer or Distributor; and
- installed by a GLE-approved professional installer.

## 2. SCOPE OF COVERAGE

The warranty coverage includes the entire collector and each of its component parts. It extends to the initial purchasing customer and all subsequent owners of the installed solar water heating system for a total of 5 years from the date of installation.

If a workmanship or material failure occurs during the warranty period, GLE will provide a replacement part or, at GLE's discretion, have the damaged part repaired. The replacement or repaired part shall be covered by warranty but only for the remainder of the original warranty period.

See details below of obligations, limitations, and exclusions.

## 3. PRODUCT REGISTRATION

The product registration form must be submitted by mail, fax, or email to GLE within Ninety (90) days of installation to establish the coverage timeframe. A copy of this registration card should be retained by the system owner and forwarded to subsequent owners to ensure access to the benefits of this warranty coverage.

This warranty is only valid for units purchased and installed in the same country.

## 4. SERVICE LABOR RESPONSIBILITY

Since GLE neither directly installs collectors nor owns any subsidiaries providing installation services, GLE does not offer any warranties on installation labor. This warranty also does not cover any labor costs for repair or replacement.

## 5. COLLECTOR SOLAR ABSORBER SURFACE

GLE warrants fully for a period of 5 years against any degradation of the collector solar absorber surface which would significantly affect the collector performance.

## 6. INSTALLATION CRITERIA:

This warranty does not apply to defects or malfunctions resulting from improper installation. As a result, the warranty will be immediately voided if the installation is performed by anyone other than a GLE-approved professional. GLE is not responsible for any individual or organization falsely representing themselves as approved professionals.

This warranty will not apply if approved installers fail to:

- include a pressure relief valve immediately adjacent to the collector hot water outlet;
- make the necessary accommodations for high supply line pressure; and
- install the necessary precautions against overheating and freezing conditions as obligated by the local climate.

## 7. OPERATION MANAGEMENT:

This warranty does not apply to defects or malfunction resulting from improper operation. Improper operation would include:

- failure to use an approved heat transfer fluid (potable water, propylene glycol, or a solution of those two fluids);
- failure to drain the collector and cover the tubes during periods when not in use; and
- setting controllers to run in temperature ranges other than those detailed in the GLE operation manual.

## 8. ADDITIONAL WARRANTY EXCLUSIONS:

This warranty will not apply to the following exclusions:

- Damage from abuse, accident, fire, flood, hail, wind or other acts of God.
- Glass breakage.
- If the collector is moved from the original installation location, unless moved by a GLE-approved professional installer.

**Limitation on Exclusion from Coverage:** Conditions that may occur in the normal operation of the collector shall not be invoked by GLE to reduce the coverage of this warranty.

## 9. OTHER RIGHTS AND REMEDIES

**A. Consequential and Incidental Damages:** GLE shall not be liable for consequential damages to the system in which the improperly functioning collector is installed or incidental expenses incurred to repair or replace, as necessary, any other obligations or liability in connection with the collector.

**B. No Other Express or Implied Warranties:** Unless otherwise explicitly agreed to in writing, it is understood that these are the only written warranties given by GLE, and GLE neither assumes nor authorizes any third party to assume on GLE's behalf any other obligations or liability in connection with the collector.

**C. Implied Warranties:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**D. Right to Arbitration:** Any dispute between the buyer and GLE pertaining to this warranty may, at the option of the buyer, be resolved by arbitration in the state of the allegedly faulty installation according to the rules of the American Arbitration Association, except for installation issues where installation was conducted by a non-GLE approved installer.

**E. Right to Indemnity:** GLE will fully indemnify a licensed contractor who installs the collector and gives a written warranty as required by the California Solar Tax Credit Regulations, in the amount of any liability to the buyer under such warranty for a breach that is also a breach of the Manufacturer's warranty to the buyer.

## 10. FILING A CLAIM

All claims should be filed with the contractor or the Dealer from whom the collector was purchased. If unable to do so, please contact GLE Solar Energy at:

GLE Solar Energy  
1776 Hilltop Rd  
St. Joseph, MI 49085  
or 1-269-408-8276.

**For additional information, please contact your GLE Solar Energy Sales Representative, Authorized Dealer or Installer.**

**GLE Solar Energy is a division of Great Lakes Electric, LLC.**